

Virtual Branch Next

First-time Log-In Instructions as of 3/21/24

The screenshot shows the Autotruck Financial Credit Union login interface. At the top left is the logo with "Autotruck" in a blue script font and "Financial Credit Union" in a black sans-serif font below it. The main heading is "Log On". There are two input fields: "Logon ID / User ID:" and "Security Code / Password:". To the right of the first field is a link "First time user? Enroll in online banking". To the right of the second field is a link "Forgot security code / password? Reset security code / password". At the bottom left is a blue "Log On" button.

- In *Logon ID/User ID*, enter your Member Number. This should be a six-digit number. If your number is less than 6 digits, enter leading zeroes (example: 005510).
- In *Security Code/Password*, enter the last 4 of your SSN.
- You will then be required to create a new Logon ID/User ID (the “?” displays detail of ID specification requirements).

Logon ID / User ID can be between 6 and 50 characters in length. Letters and numbers are allowed as well as these special characters: _ . ! @ \$ * () = + { } [] . Spaces are not allowed in a logon id / user id.

The screenshot shows the "Update Logon ID / User ID" page. The heading is "Update Logon ID / User ID". Below it is the message "Your logon id / user id must be updated before continuing." There are two input fields: "New Logon ID / User ID: ?" and "Confirm New Logon ID / User ID:". At the bottom are two buttons: a blue "Continue" button and a grey "Cancel" button.

- After updating your Logon ID/User ID, you will then be prompted to update your Security Code/Password. (Remember that the Current Security Code is the last 4 of your SSN).
- The “?” displays detail of Security Code/Password specification requirements.

Security Code / Password must be between 9 and 16 characters long, contain upper and lower case letters and at least one number. In addition, it must contain at least one of these special characters: !@#\$%^&*. Do not select a Security Code / Password you have used in the past. The Security Code / Password is case sensitive.

Change Security Code / Password

You must change your security code / password before continuing to online banking.

Current Security Code / Password :

New Security Code / Password: ?

Confirm New Security Code / Password:

- You will then be asked to establish 3 Security Questions and answers. Once completed, click Continue. You will then be taken into your Virtual Branch Next account portal.

Select Security Questions

Select and answer the following questions that are easy for you to remember and hard for others to guess. Answers can be from 4 to 32 characters long and can use numbers, letters and special characters.

Question 1:

Please select... ▼

Answer:

Question 2:

Please select... ▼

Answer:

Question 3:

Please select... ▼

Answer:

[Continue](#) [Cancel](#)